

Anne Lang

Bergenfield NJ, 07621 | 1-201-243-8235 | anne@langsdomain.com

Certified in:

CompTIA A+ 1201 and 1202

Experience

Hardware Install Technician at the Hospital for Special Surgery (September 2024, Temporary Position)

Installed, imaged, and deployed various secure desktop workstations and their specialized medical peripherals across a recently constructed hospital campus. All malfunctioning or dead-on-arrival hardware was inspected, troubleshooted, and repaired or replaced in a timely manner before the site was handed off to its new permanent occupants.

Data Center Technician for Nvidia GeForce Now via TEKSystems (February to May of 2024, Contractor)

Unpacked, installed, and deployed a fleet of blade servers as in a rack and stack process involving operating a server lift, and running copper and fiber lines in the form of AOC, DAC, and CAT6. Further postings included hardware and software troubleshooting, network troubleshooting, and the processing of break-fix tickets in a secure data center environment.

Key Skills

- **Coding Languages:** Java, Visual Basic .net (VB.NET), Structured Query Language (SQL), HTML, CSS
- **Software:** Microsoft Office Suite, including Excel, Access, Outlook Exchange, and Projects, Active Directory, Atlassian Jira, Apache, NGINX, Caddy, VirtualBox, Oracle SQL Developer, Microsoft Intune, and Docker
 - **Security-Focused Software:** Nessus Scanner, Metasploit, Burp Suite, Wireshark, Nmap, Crowdsec
- **Operating Systems:**
 - **Modern:** Windows 7, 8.1, 10, 11, all versions of Apple OS X, MacOS 11-15, Linux, IOS, Android
 - **Legacy Operating Systems:** MS-DOS, Windows 95, 98, ME, NT, 2000, XP, and Vista
 - **Server Operating Systems:** Windows Server 2000 – 2022, Enterprise, RHEL and Debian derived Linux
- **Development Environments:** Microsoft Visual Studio, Visual Studio Code, and the Eclipse IDE

Group Leadership | Computer Hardware Diagnostics and Troubleshooting |

Technical Report Writing | Data Analysis & Presentation | Traditional and Agile Project Management styles

EDUCATION

Bachelor of Science in Computer Information Systems - Stockton University - Galloway, NJ (2019-2023 - GPA 3.17)

Computer Networking Principles	Human Computer Interaction	Database Systems	Information Assurance & Security
System Analysis	Web Design & Development	IT Infrastructure Management & Compliance	Business Intelligence
Business Analytics	IT Project Management		

PROJECTS

Homelab and Self-hosted Public Website

- Coded a static website from scratch in HTML and CSS and self-hosted it on via Apache on a Debian server with the page publicly accessible to the open internet at (<https://www.langsdomain.com>). That same server also hosts various services for personal use including email, remote file storage, and game servers.

Group Project System Analysis

- Worked in a small team to design the network topology of and mockup the interface necessary to digitize a small business's operations. During this process the group developed an Executive Summary, executed Process Modeling, and produced Context Diagrams, Child Diagrams, Event Response Diagrams, Use-Case Diagrams, Decision Trees, and finally developed a complete Repository Report for the project.

IT Project Management

- Worked in a group simulating a technical consultancy to execute a Project Screening Process, draft and refine a Project Charter, create a Work Breakdown Structure from scratch, execute Critical Paths and develop a Milestone List, all to finally compile a complete Project Report. That process's work packages were then tracked in their execution via Microsoft Project and Atlassian JIRA.

Information Assurance & Security

- Investigated a pen-testing application in between multiple virtual machine environments while developing and recording a hands-on scenario between them. Following this a full technical report was compiled documenting how to replicate the work process and detailing its findings.